



In today's world, the safety and security of your travelers is an essential priority. GlobalSecur[®] is designed from the ground up to provide your organization with a one-stop, cost-effective travel security and medical assistance solution.



Comprehensive Worldwide Services

As a GlobalSecur® client, you will benefit from a wide selection of overseas support services – Secure Ground and Aviation Transportation, Executive and Personal Protection, Event and Meeting Security, and more . . .

Travelers with smartphones can also opt to be monitored using our worldwide FoneTrac™ system for additional peace of mind.



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**Affordable Travel Security and
Medical Services for Companies
Large and Small . . .**

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An international network of known and trusted security and medical services stand ready to assist your travelers and overseas personnel. One call will connect them with a US-based Emergency Response Center staffed by multilingual experts.

Both indemnified and self-funded medical and political evacuation options are available as part of a full range of medical and security assistance plans.

Active Travel Monitoring

Unlike other available services, GlobalSecur's Global Monitoring Service is an "active" system that monitors your travelers' or overseas employees' whereabouts and equates this information with identified, and pertinent threats. We do not rely on you, our client, to locate employees who may be at risk. Instead, we will constantly monitor their locations, link these with potential threats and then notify you and your employees of changing conditions.

Your travelers can opt to use GlobalSecur's unique and purpose-built FoneTrac™ system to help you locate them overseas – especially useful in higher-risk destinations, cross-border operations or during onward, in-country travel for which there is no itinerary. Regular smartphones work just fine with the FoneTrac™ data privacy compliant system.

Our "hands-on" approach continues when, on your behalf and together with our security aviation, medical services and in-country partners, we coordinate medical and security services in the event of an incident or emergency, and check on their welfare in the aftermath of a disaster.

You will also have benefit from our 16-year worldwide consulting experience in international security, personnel protection, threat intervention, crisis management, and more.

Raising Traveler Awareness

When traveling, your employees will receive timely and relevant travel alert notifications and we will notify you well in advance of potential evacuations or the need to act proactively.

In addition to active threat and location monitoring, your travelers will have ready access via your Intranet to comprehensive information designed to raise their travel awareness: up-to-date country and city intelligence briefings, and a library of personal protection, security and health-related articles written by experienced consultants and our aviation and medical emergency partners.



Why GlobalSecur®

■ A comprehensive, integrated service

GlobalSecur®, along with our aviation security and medical assistance company partners, provides you with a comprehensive and seamless travel security and safety package that will significantly help your traveling and in-country employees remain safe, while helping your company meet its Duty of Care obligations

Your employees will have access to a comprehensive security and medical intelligence service. They can research security and medical conditions at their destinations and read about current security and medical threats, as well as identify recommended hospitals and doctors to use in a medical emergency or other issues.

■ Professionally-managed, integrated response

Together, GlobalSecur® and its worldwide partners – Frontier-MEDEX and its subsidiary, Air Security International (ASI Group), and others – stand ready to provide you with immediate assistance wherever and whenever required. You can call on these assets to assist a stranded traveler, provide security during civil disturbances, or help with evacuations.

IMG GlobalSecur's 16 year experience in global security consulting, coupled with our partners' unmatched medical, aviation and security support is an unrivalled combination.

■ Worldwide, one-number call-in to a U.S.-based Emergency Response Center

Your GlobalSecur® users are provided with one telephone number to call for all medical or security issues. Calls are received at the 24/7 Emergency Response Center staffed by multilingual experts who access your detailed, company-specific Case Handling Instructions to ensure immediate care and proper and timely notification to your designated personnel.

■ Our commitment to continuous improvement

Our success over the years is a direct result of listening closely to all of our clients – identifying and meeting their needs and then exceeding their expectations has been keys to our continued success. Our GlobalSecur® users are assured that the use of the latest systems and technology and our commitment to rapid and continuous improvement will continue to meet our clients' present and future needs.

■ Affordable, flexible service options

You can deploy and pay for only those worldwide services that meet your operational and budgetary needs.

GlobalSecur® offers a full range of medical and security assistance plans, including indemnified and self-funded medical and political evacuation services.

GlobalSecur® is available in four, tiered service levels, each with optional worldwide FoneTrac™ monitoring. Choose the appropriate service from basic travel tracking through comprehensive medical and security emergency and evacuation response.

There are no hidden costs. Services in each of the tiered options – including the comprehensive travel monitoring and evacuation services tier – are included for a fixed price. There are no additional costs relating to Passenger Name Records (PNR's), etc.

GlobalSecur® can capture your company's travel data in a variety of formats. While direct electronic feeds are optimal, you can select a lower-cost alternative.

■ Highly customizable site and user account design

You can tailor GlobalSecur® to suit your specific needs. Minor changes include branding your GlobalSecur® site to suit, or incorporating company-specific content such as travel authorization forms, travel policies, etc., are routine. More in-depth changes, such as providing GlobalSecur® enrollees with their own individual user accounts, also can be accommodated, usually without additional cost.



GlobalSecur® provides the answers . . .

- Where are our employees, either worldwide or in a specific geographic area?
- Who is in transit to & from a particular country?
- How many in-country employees do we have in a specific country & where are they?
- Do employees have easy access to relevant, proactive country, city, health- and security-related information before they travel?
- How do we monitor the whereabouts of employees if they travel with no itinerary (such as during cross-border operations)?
- Can employees request location monitoring using their smartphones?
- Is there a single, worldwide 24/7 contact number for use in an emergency, etc?
- Are there procedures in place to receive reports of security-related issues & medical emergencies?
- How do we monitor a deteriorating political situation in a country in which we have employees?
- Is there a way to promptly notify or get in touch with employees in the event of an overseas threat or after a natural disaster?
- In areas where we operate, can we quickly identify known & trusted resources to assist with a medical or security incident or emergency?
- Which health providers (doctors, hospitals, etc) should be used for a specific health concern overseas?
- How do we arrange for an immediate medical or political evacuation?
- Is there an indemnified option for medical & political evacuations?
- Is there a one-stop travel security & safety program that can be customized to your exact operational and budgetary needs and one that has no additional or hidden costs (such as Passenger Name Records fees - PNR's), etc?



Worldwide security, safety & medical services

Medical Assistance

- Medical & Political Evacuations
- Medical & Dental Referrals
- Facilitation of Hospital Payment
- Transfer of Medical Records & Insurance
- Monitoring of Treatment & Language Services
- Dispatch of Doctors & Specialists
- Medicine, vaccine & Blood Transfers
- Legal Referrals & Emergency Travel Arrangements

Events & Meetings

- Only Highly-Skilled Security Professionals
- Extensive Pre-Arrival Planning & Preparation
- Comprehensive Security & Contingency Planning
- Early-Stage Threat Assessment
- Low-Key, Discreet Security Presence
- Planning included for Key Executives
- Coordination with In-Country Government Officials
- Detailed Post-Trip Report

In-Country Transportation

- Reliable In-Country Personnel
- All Personnel Trained & Drug Screened
- Biannual On-Site Inspection of all Service Providers
- All Drivers "Security Trained"
- English-Speaking Detail Leaders
- Clean & Low-Mileage Vehicles
- Command Center Monitoring of Services
- Written Confirmation of Services Prior to Departure

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